



ENTERPRISE EXCELLENCE

We are a Customer focused Organization, consistently providing Quality Products , Engineered Solutions and Integrated Services in a Timely manner. We are committed to Managing Risk and Delivering Exceptional Performance while Protecting and Safeguarding our People from Injury and Ill-Health and the Environment and Assets in our Operations.

This is demonstrated by our obligation to:

Leadership and Commitment: ensure that Management are accountable and demonstrate effective leadership to achieve our business goals within the framework of our Management Systems.

Engagement of People: openly communicate, consult and encourage participation with our stakeholders including workers and workers' representatives to ensure an understanding of our policies, standards, risks, systems and performance.

Protecting the Employee: maintain work practices that drive a strong positive culture and foster an environment where workers are free from reprisals when reporting risks and hazards.

Customer Focus: ensure that effective processes are maintained to consistently provide product and services that conform to customer requirements, meet statutory, and regulatory requirements and enhance customer satisfaction.

Corporate Social Responsibility and Sustainability: Strive to develop a sustainable future and improve the social, economic and environmental well-being of the community in which we operate. Monitor the social and economic environment where we operate and create a positive impact on these communities.

Compliance Obligation: identify, evaluate and comply with all relevant legislation, standards, codes of practice related to QHSSE, licensor, customer, legal and other requirements pertinent to our operations.

Risk-Based Thinking: apply a systematic approach to determine the risks that could cause the management system and processes to deviate from planned results and manage them by implementing preventive controls.

Prevent Injury and Ill-health: prevent incidents, injury and ill health to our people, by providing and maintaining equipment, machinery and healthy working conditions.

Control of Work: provide safe systems of work in all our operations including for handling, storage and transportation of hazardous substances and heavy equipment.

Incident Reporting and Investigation: encourage reporting of incidents, near misses, failures, risk and opportunities to ensure that investigations are done, learnings are implemented to prevent recurrence and our management system is improved.

Emergency Management: implement systems and contingency plans for foreseeable emergency situations and take actions to assure Business Continuity.

Competence Management: provide our employees with the appropriate QHSSE, technical/operational training to ensure competence to deliver exceptional job performance safely and effectively.

Environment: protect and preserve the environment by implementing industry best practices to *improve the management of and minimize the creation of* adverse aspects and waste from our activities, products and services.

Asset Management: maintain the integrity of our assets through an effective Asset Management System and operate our business through a structured process-based system to improve overall performance.

Information Security System: protect the confidentiality and integrity of all information assets from threats that are deliberate or accidental, internal or external by implementing and maintaining an Information Security Management System.

Continual Improvement: enhance our management system through the implementation of standards and the proactive identification and implementation of improvement opportunities.

We recognize that to achieve operational excellence and long-term success we must have the commitment, cooperation and involvement of all stakeholders.

Managing Director



11-Jul-23